

# Terms and Conditions

## Prices and VAT

- All prices displayed on the site include Swedish VAT.
- Shipping is not included. Shipping must be added manually before checkout based on the amount of products ordered. If shipping is not added the products will not be shipped until the shipping is payed.
- When purchasing an amount of products for which there is no shipping alternative available, please contact us.

## Payment

Private customers always pay by credit card immediately at purchase. We can't handle payment details received by mail. Company customers can choose to pay by invoice. Please contact us if you wish to pay by invoice. We do not accept cheques.

## Shipping

We usually handle the order within 4 work days in addition to the shipping company's delivery time.

## Complaints

Complaints regarding damaged goods, or incorrect contents of shipment, should be made as soon as possible and within two months of receiving the items. Always contact Recapo Edition before returning any items.